



CAMPING & CARAVANING GUIDELINES & REGULATIONS 2025

With the confirmation of the booking and the payment of the amount requested, the booking contract is considered concluded and as such is compulsory. If it is not accredited within the indicated deadline, Camping Village Parco della Gallinara has the right to **cancel** the booking without extensions and without paying the customer any reimbursement for presumed damages and/or penalties.

1. Upon confirmation, the Camping Village will send an email to the customer (which you will need to keep) with the booking number and instructions for online check-in.
2. Delays in arrival, **no shows** and early departures will not give the right for the refunds, changes or price reductions.
3. **The reservation is nominative and non-transferable.**
4. For Public Security reason, upon arrival it is mandatory to carry out the check-in procedures by providing a valid identity card for each person who are staying. The holder of the booking is civilly and criminally liable for the omission of such registration.
5. At the end of the registration procedures, the balance of the stay and the tourist taxes, identification bracelets will be enabled which must be worn and shown for checks by our staff, used for gates and for internal services. Furthermore, you will be given a car pass which must be displayed on the windshield of your vehicle and/or caravan/camper.
6. The concession to use the pitch entitles the user to a single license plate included in the rate. In case of a second or more vehicles, you will have to pay as per Pricing List (please refer to the current Pricing List displayed at the Reception Desk).
7. After you unload the luggage from the car, you must park it at the designated parking area. In no other case you are authorized to occupy different spaces.
8. The pitch is available starting from 11h00 am and it must be left within 06h00 pm of the departure day. In case of delayed departures, it will be charged to the entire daily rate. During **the High & Top Seasons** the entrance time is guaranteed from 06h00 pm.
9. Each pitch is clearly delimited and numbered. It is mandatory to position the caravan within the borders to guarantee free passage, easy access to utilities and the evacuation route in case of emergency. It is forbidden to fence the pitch.
10. Is allowed to park only one caravan per each pitch.
11. The **pets** must be recorded and paid during the check-in. For the whole stay, their owners are responsible for their pet, must be kept in a safety condition, kept on a leash with a muzzle, kept in a such way to not annoying or hurt other people or things. It's not allowed to access at the public areas (play areas, swimming pool, theatre, restaurant) and it is forbidden to abandon the pet at the pitch. The pitch and the areas used must be kept clean (using the proper ecological bags and discharge in the appropriate containers located in different points of the camping site). It is forbidden to wash the pet at the common toilets/showers.
12. The services at Parco della Gallinara are available according to the scheduled times and pricing lists displayed at the Reception Desk.
13. Guests are advised to respect and follow the **swimming pool' guidelines & regulations**, and the staff is authorized to intervene at any time and possibly dismiss those who doesn't follow the good attitude and manners. The Lagoon Pool and all the area can be closed in whole or in part, at any time for the time necessary to recondition the safety of guests for the following reasons: bad weather condition, hygienic or technical reasons. For the above-mentioned cases, **NO REFUND** provided. The entrance at the Pool Area is only allowed during the opening hours therefore, it is strictly forbidden to access and/or dive at the pool when closed.

VISITORS GUESTS

The access at Parco della Gallinara for daily and overnight visitors, is only allowed after a regular check-in registration at the *Reception*. In both cases, a valid *Identity Card* is required (please refer to the current Pricing List displayed at the Reception Desk). In case of visitors' guests arriving during the *Reception* closing time, you can previously book and paid for the visitors' pass and then collect it from the Security Guard at their arrival. **WITHOUT A VALID PASS, IT WILL NOT BE POSSIBLE TO ACCESS.** The booking holder is responsible for the behaviour of their guests, and they need to make sure that they have a valid pass/bracelet and at the moment of their check-out they must return it at the Security Gard or at the Reception Desk. Until the Pass/Bracelet it will be not returned, to the booking holder will be charged the cost of the following nights. Guests carrying their pets, will pay a fee of € 5,00 per day.

Persons found inside the Camping Village without a valid registration, are going to be immediately reported for trespassing pursuant to Art. 614 C.P. and the booking holder with his crew, are going to be immediately dismissed and NO REFUND will be provided.

DAILY VISITORS

14. Access allowed from 10h00 am to 11h00 pm, exceeding this time the visitor must integrate the overnight rate, when available (please refer to the current Pricing List displayed at the Reception Desk).

OVERNIGHT VISITORS

15. The visitor, when possible, must make the overnight rate (please refer to the current Pricing List displayed at the Reception Desk). Overnight guests are requested to check-in by showing a valid identity document (for the rate, please refer to the current Pricing List displayed at the Reception Desk), collect the pass which must be return at check-out scheduled 24H later. Exceeding the mentioned time, the visitor will have to pay the stay, until the bracelet will be correctly returned.
16. **MINORS STAYING OVERNIGHT** In compliance with the provisions of the art. 109 of the TULP (Consolidated Law on Public Security), minors will be able to access the Camping Village only if they have a valid document (copies of identity card or passport ARE NOT ACCEPTED, and tax code or health card are NOT considered valid documents) in addition to the Minors Stay Authorization (downloadable from our website www.parcodellagallinara.com) signed by the parents, attaching a copy of their documents, or accompanied by adults who are legally responsible.

ITS STRICTLY FORBIDDEN

17. The circulation with vehicles inside the Camping Village.
18. Exchange the pitch without informing or receiving the authorization from the Reception Desk.
19. No installation (tents, tarpaulins, fences, etc.) or enclosing the respective positions with canes, fences or other material is permitted.
20. To connect to power points other than the one assigned by our staff during the attend.
21. The charging of the electric vehicles, using the electric columns at the camping area.
22. To damage equipment and/or plants. Driving pins into trees.
23. To use fire extinguishers (the use is exclusively and rigorously in case of emergency). To connect water hoses to the column taps and wash cars, equipment at the camping area.
24. To dig ditches or channels.
25. Pour boiling or salty or waste liquids onto the ground.
26. To throw away butts (without making sure they are extinguished first), throw papers or waste outside the indicated containers.
27. Throw out waste at the occupied pitch, unload special and/or bulky waste. Our guests are required to carry out separate waste collection, in compliance with current legislation, using the appropriate containers located in the waste collection area.
28. It is strictly forbidden to light fires of any kind at the campsite. The barbecue is allowed only and exclusively at the equipped public barbecue areas, which can be used by our guests (the area must be left clean after the use).

SOME RULES TO RESPECT

29. Guests are required to respect the silence hours from 02h00 pm to 04h00 pm and from 00h00 am to 08h00 am.
30. The use of the playing areas inside the Camping Village and at the swimming pool, occurs at the user's own risk. These facilities are unattended, and parents are advised to handle their children. The use of the structures must be done in compliance with the regulations and safety requirements displayed in each area.
31. Children under 12 years old are not allowed to access at the swimming pool area, unless accompanied by an adult.
32. Each one is required to preserve his property. In this regard, the Management declines all responsibility and is not liable in any case for any theft, damage or shortages that may occur to the damage of customers. The Management is not responsible for valuables, vehicles, tents, caravans, campers, furnishings, clothing and other objects, owned by users, whose loss or damage arises from causes of force majeure or fire.
33. Entry to Camping Village Parco della Gallinara entails total acceptance and full compliance with this regulation. Those who fail to comply it will be immediately dismiss without the right to any refund.
34. Any disagreement relating to the application, interpretation and execution of this Regulation is referred to the territorial jurisdiction of the Court of Rome.

The Management reserves the right to immediately dismiss those customers who, in its opinion, due to their behaviour disturb the quietness of others or contravene the rules set out above.
This Regulation replace any previous regulation and is subject to constant changes and modifications.