

Mobile Home Regulation 2025

These Regulations defines the behavioral rules that guests of *Camping Village Parco della Gallinara* are required to observe within the Facility since the entry constitutes **acceptance without reservations**.

1. With the confirmation of the booking and the payment of the amount requested, the booking contract is considered concluded and as such is binding. If it is not accredited within the indicated deadline, the Camping Village has the right to cancel the booking without extensions and without paying the customer any refund for presumed damages and/or penalties.
2. Delays in arrival, **no shows** and early departures will not give the right to refunds, changes or price reductions.
3. **The reservation is nominative and non-transferable.**
4. In some periods of the season and for some typologies of mobile home, a security deposit of **€150.00** may be required.
5. The Mobile home will be available starting from 4.00 pm and will be assigned by the Reception.
6. Early check-in or Late Check-out services can be requested upon availability for a fee.
7. The Mobile homes are provided with a first kit of linen for each paying person. All linen shall be exclusively used inside the accommodation units. It is possible to request linen changes or extra cleaning for a fee, by contacting the Reception.
8. Check-out is expected by 10.00 am on the day of departure. After this time an additional day will be charged. At the time of check-out, the staff will carry out a check for the **conformity** of the accommodation and only at the end of these procedures will it be possible to proceed with the return of the keys, bracelets, car pass and possible refund of the deposit.
9. By **conformity** of the Mobile home, is meant that it must be left clean and tidy, free from garbage. Smoking is strictly forbidden inside the mobile home. The presence of cigarettes or cigars residues, an extra cleaning fee of **€70.00** will be charged. The kitchenette, pots and pans must be cleaned and placed in the cupboards. Otherwise, an extra cleaning fee of **€70.00** will be charged. Any damage must be reported immediately to the Reception. Any expenses for breakages, lack of equipment, moving furniture, improper use of linen (excessively dirty or damaged, missing, etc.) will be charged to the booking holder according to the price list displayed in the Mobile home.
10. Small pets are only accepted in PET FRIENDLY Mobile homes. The daily rate is €5.00 per pet and a supplement of €70.00 for sanitizing the Mobile home at the end of the stay. During check-in, a security deposit of €150.00 is required. This amount will be refunded at check-out after inspection of the Mobile home by our staff.
11. The rate includes: **one parking space only**, additional vehicles must be reported during check-in and paid for as per the current price list. A dedicated car park is provided and all cars must display the car pass which will be issued during check-in.
12. The rate includes: **entry to the swimming pool** and the use of two sunbeds for each mobile home booked. Guests are required to respect and follow the swimming pool' regulations and are informed that the service staff is authorized to intervene at any time and possibly expel those who present an attitude contrary to good manners. For bad weather, hygienic or technical reasons, the swimming pool may be closed to bathing, in whole or in part, at any time for the time necessary to restore the safety of guests. In this case, no refund will be provided by the Structure.
13. Entrance to the swimming pool is permitted only during opening hours

GUESTS VISITORS

14. Guests of the Village can receive daily or overnight visitors upon authorization from the Structure.
15. In case of a PET FRIENDLY mobile home, it is possible to host a visitor with a pet according to the current price list.
16. Our guests are responsible for the behavior of their visitors and must ensure that they hold a valid pass.

17. People caught inside the Camping Village without valid pass will be reported for trespassing pursuant to Art. 614 C.P. Any guest found with visitors who are not regularly registered will be promptly removed from the facility and will not be entitled to any refund.
18. Access for **daily visitors** is permitted from 08:00 am to 11:00 pm. Village guests are required to pay for visitors passes according to the rates indicated at the Reception. A pass will be issued which must be returned to the control staff upon exit. In the event of failure to return the pass, the cost of the subsequent nights will be charged to the holder of the reservation until the pass is returned. Daily visitors who enter after 7.00 pm will pay a different fee according to the current price list.
19. Access for **overnight visitors**, only in case extra bed availability in the mobile home, is permitted from 4:00 pm to 10:00 am. Once the check-in procedures have been completed, registered names cannot be changed. Overnight visitors will have to carry out the check-in procedures, showing an original, valid identity document, pay the city tax, parking and the accommodation rate, which will refer to the current price list displayed at the Reception. The mobile home will in no way accommodate people outside of its maximum permitted capacity. A bracelet will be issued, which must be returned at check-out by 10:00 am on the day of departure. In the event of failure to return the bracelet, the cost of the subsequent nights will be charged to the holder of the reservation until it will be returned
20. IT WILL NOT BE POSSIBLE TO ACCESS THE STRUCTURE WITHOUT A PASS.

MINORS <18

21. In compliance with the provisions of art. 109 of the TULP (Consolidated Law on Public Security), minors can access the Camping, accompanied by adults who are legally responsible, and must hand a valid identification document (no "*codice fiscale*") in original. In case of arrival without parents it will be possible to download from our website, the minors' stay authorization which must be signed by both parents, together with a copy of an identification document of the latter and handed to the Reception.

SOME RULES TO OBSERVE

22. The use of torches, candles, mosquito coils or fumigators is strictly forbidden inside and outside the mobile home
23. In case of any electric, hydraulic or gas grid malfunctioning guests shall promptly advise the Reception and in no way the systems can be handled.
24. For safety reasons the use of personal furniture or household appliance is forbidden.
25. Guests are required to respect the silence times from 2:00 pm to 4:00 pm and from 12:00 am to 8:00 am.
26. The use of the play areas within the Camping Village and in the swimming pool area occurs at the user's own risk. These facilities are unsupervised and parents are advised to look over their children. The use of the structures shall occur in compliance with the safety requirements of the games displayed in each area.
27. Children under 12 years old cannot access the swimming pool area unless accompanied by an adult.
28. No installation (tents, fences, etc.) in between the residential units is allowed.
29. Each guest shall look after his/her property. **The Management declines any responsibility and is not liable in any case for any theft, shortages or damage caused to vehicles.**
30. It is strictly forbidden to light fires of any kind throughout the campsite. Grilled cooking is only permitted in the public barbecue areas which can be used by guests who will be responsible for cleaning after use.
31. Entry to the Camping Village entails total acceptance and full compliance with this Regulation. Those who fail to comply will be immediately banished without the right to any refund.
32. Any dispute relating to the application, interpretation and execution of this Regulation falls under the territorial jurisdiction of the Court of Rome.

The Management reserves the right to immediately banish those customers who, in its opinion, due to their behavior disturb the tranquility of others or contravene the above rules.

This Regulation cancels and replaces any previous regulation and is subject to constant changes and modifications.